



Fire Corps Member Survey Results

August 2006

1. Contact Information

104 Responses

2. What category best fits your fire/EMS department? If your organization is not a fire/EMS department, please select "other."

Career	19	18%
Combination	38	37%
Volunteer	40	38%
Other, please specify	7	7%
Total	104	100%

3. Does your organization have a Fire Corps program? If not, please skip to the end of the survey.

Yes	87	87%
No	13	13%
Total	100	100%

4. Did your organization start using non-operational volunteers (citizen advocates) because of the Fire Corps Program?

Yes	34	39%
No	54	61%
Total	88	100%

5. How many citizen advocates are currently associated with your organization?

0	13	14%
1-9	30	34%
10-19	17	19%
20-29	7	8%
30-39	5	6%
40-49	6	7%

50-59		1	1%
60-69		1	1%
70+		9	10%
Total		89	100%

6. Approximately how many hours have these citizen advocates contributed in the last year?

0		9	12%
1-49		10	13%
50-99		9	12%
100-199		7	9%
200-299		11	15%
300-399		2	3%
400-499		2	3%
500-599		4	5%
600-699		1	1%
700+		20	27%
Total		75	

7. What roles do they fulfill? Please select all that apply.

Administrative		38	45%
Bookkeeping		12	14%
Explorer Post		10	12%
Grant Writing		11	13%
Fire Prevention/Life Safety Education		46	55%
Website Development		11	13%
Auxiliary		44	52%
Chaplain Corps		10	12%
Fundraising		39	46%
Incident Reporting/Data Management		12	14%
Special Projects		56	67%
Other, please specify		39	46%

8. If applicable, does your Fire Corps team target any special needs populations within your community (for instance, with fire prevention programming). Please select all that apply.

Children		34	45%
Elderly		28	37%
Disabled		15	20%
Not Applicable		33	43%
Other, please specify		10	13%

9. Does your organization receive the monthly Fire Corps E-Update?

Yes	78	85%
No	9	10%
Don't Know	5	5%
Total	92	100%

10. If so, have you found that it includes useful, timely information?

Strongly Disagree	0	0%
Disagree	2	2%
No Opinion/Don't Know	13	16%
Agree	60	72%
Strongly Agree	8	10%
Total	83	100%

11. Are you familiar with the Fire Corps web site (www.firecorps.org)?

Yes	92	96%
No	4	4%
Total	96	100%

12. If so, have you found the resources (sample forms, policies, etc.) available on the web site to be helpful?

Strongly Disagree	0	0%
Disagree	2	2%
No Opinion/Don't Know	21	23%
Agree	52	58%
Strongly Agree	15	17%
Total	90	100%

13. What barriers has your organization encountered in implementing the Fire Corps program? Please select all that apply.

Buy-in from staff	11	13%
Support from leadership	8	10%
Recruiting citizens	38	46%
Generating program awareness	42	51%
Developing ideas for tasks and projects	24	29%
Getting financial support for Fire Corps activities	37	45%
Other, please specify	24	29%

14. How has your organization benefitted by having a Fire Corps program? Please select all that apply.

Operational staff has more time to train and respond to calls	32	41%
More opportunities for grant funding	16	21%
Increased community support	41	53%
More recognition within the community	38	49%
Support from government officials	19	24%
Able to provide more programs/services to community	44	56%
Other, please specify	18	23%

15. How important are each of these benefits to your organization?

Top number is the count of respondents selecting the option. Bottom % is percent of total respondents selecting the option.	1 Very Important	2 Somewhat Important	3 Not Important
Operational staff has more time to train and respond to calls	55 71%	18 23%	5 6%
More opportunities for grant funding	47 58%	26 32%	8 10%
Increased community support	64 77%	17 20%	2 2%
More recognition within the community	64 76%	19 23%	1 1%
Support from government officials	47 58%	30 37%	4 5%
Ability to provide more programs/services to community	63 74%	21 25%	1 1%

16. Does your organization work with a state or local Citizen Corps Council in implementing Fire Corps?

Yes	36	39%
No	53	58%
Don't Know	3	3%
Total	92	100%

17. Does your organization sponsor a Community Emergency Response Team (CERT)?

Yes	50	53%
No	42	45%
Don't Know	2	2%

Total	94	100%
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18. If so, does your organization cross-train citizen volunteers for both CERT and Fire Corps?

Yes	35	43%
No	42	51%
Don't Know	5	6%
Total	82	100%

19. Does your state participate in 1-800-FIRE-LINE, a national toll-free volunteer hotline for the fire and emergency services?

Yes	17	18%
No	19	20%
Don't Know	57	61%
Total	93	100%

20. How did you hear about Fire Corps?

Conference/event	21	21%
Through a Citizen Corps Council	16	16%
Word of mouth (through friend/colleague)	16	16%
Magazine article	13	13%
Familiar with another Fire Corps program	6	6%
Web site	34	35%
From a government official	12	12%
Other, please specify	16	16%

21. Please share your comments with Fire Corps. For example, what are we doing well, what could we do better, or what types of tools and resources would you like to see us develop?

50 Responses

*Note: Open ended responses are not displayed.